

TAMIL NADU STATE APEX COOPERATIVE BANK LTD 233. N.S.C. BOSE ROAD CHENNAI 600 001

PHISHING ALERT TO THE CUSTOMERS

Phishing

Phishing is a form of cyber attack in which scammers/attackers make internet users divulge with sensitive information about their bank accounts and personal details. Phishing scam starts with a spoofed e-mail message that looks like an official notice from a trusted source, such as a bank, credit card company, or reputable online merchant. Such spoofed mails would tell the recipients to validate or update their personal credentials failing which their accounts would become inactive and direct them to a website that looks like the genuine organization's website. If unsuspecting customers follow the links in the mail and submit their personal credentials, those details would be actually going to the fraudsters who later use the information for placing the orders, services, transferring money from the accounts, etc, leading to identity theft.

Beware of phishing

There has been increasing incidences of phishing recently which targets the customers of leading banks throughout the world. Hence to alert the customers on such attacks which actually start through a spoofed e-mail purported to be sent by the Bank, the modus operandi of the attacks, how they are perpetrated to get the personal credentials from unsuspecting customers and also how to avoid becoming victims to such attacks is given above.

Caution:

Please be cautious of such fraudulent mails purported to have been sent by the Tamil Nadu State Coop Bank by clicking on the links in the mails and threatening to restrict or block their accounts or similar such actions in case of non-response. User ID and password, ATM Card, Debit/Credit Card Numbers and their respective PINs and online financial information such as Bank account numbers are highly confidential. Do not part with them. Always use <u>https://www.tnscbank.net</u> to access the net banking page of TNSC Bank Ltd.

We would like to emphasize that TNSC Bank will not ask for the customer's personal credential through emails.

For Internet Explorer, look for the correct URL address and also the SSL (Secure Socket Layer) lock sign at the top/bottom of the browser of Internet Banking site of TNSC Bank Ltd.